

ADVISORY ON DELAYS IN AVAILABILITY OF PASSPORTS

The Philippine Embassy informs the public that due to disruptions in the services of the Department of Foreign Affairs' (DFA) logistics partners following the declaration of an Enhanced Community Quarantine in the whole of Luzon effective 17 March 2020, there will be delays in the delivery and availability of passports in Philippine Embassies and Consulates General worldwide, including in Japan, until normal operations resume once the quarantine period ends.

In light of this development:

- Passport Applicants with in-process applications are advised to coordinate with the Passport Unit [(03) 5562 1600 + 8 + 127 + # + 0] regarding status of passport availability;
- Passport Applicants with confirmed online appointments are given due notice that passport availability will be delayed;
- Passport Applicants with emergency need to travel will be evaluated on a case-to-case basis.

The Philippine Embassy remains committed to providing services to the general public, and requests the public's utmost understanding and cooperation in these extraordinary circumstances.

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For the DFA announcement, please see links below:

Website

<https://dfa.gov.ph/dfa-news/statements-and-advisoriesupdate/26347-public-advisory-delays-in-the-availability-of-passports-in-philippine-embassies-and-consulates-general>

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